



renmarkhs.sa.edu.au



Dear Parent/Guardian,

Edunet are excited to be the preferred partner for the BYOD Portal at Renmark High School. Please find enclosed all information regarding the purchase of your son or daughter's device.

The online ordering portal is accessible via the below information:

Website (don't Google Search): http://renmark.technologyportal.com.au

Access Code: RHS2025

If you'd like to better understand the service Edunet provides, please view the video by typing this YouTube link into your web address bar: ednt.link/BYODVideo

Plan Ahead

Edunet is authorised by device manufacturers to supply education devices at discount prices. We do forecast and bring in many devices, but recommend placing your order as early as possible to avoid delays and to secure a device while we have stock. If a device is out of stock, please refer to the ETA stated on the portal. ETAs are estimated and subject to change due to delays from manufacturing.

Date: Order Cut Off Date:

Pre-Christmas VIC & SA: Thursday 28th of November 2024 Day 1, Term 1 Sunday 5th of January 2025

* Cut off dates are only for devices listed on the portal as in stock. If a device is out of stock, we can't promise a Christmas or Day 1, Term 1 delivery.

If you place your order after the cut off dates, we will do everything we can to deliver as soon as possible. Please be aware that if your school has a requested delivery date, your device won't be delivered until that specified date. The portal will inform if there's a preferred delivery date set by the school.



Purchasing a device

To purchase a device through the portal please read through the information booklet via the following link https://renmarkhs.sa.edu.au/parent-info/byod-program/ or scan the QR code to access. Payment plans and insurance options are available on the portal. If you would like to request a discount code to the value of \$150.00 per family, please email dl.0794.finance@schools.sa.edu.au.

If you have any questions about the device or the ordering process, please contact us on 1300 338 638 or email portal@edunet.com.au.

Kindest Regards,

Matthew Gordon
Managing Director

Scan the QR code to view this document online

Why Edunet?



View our informational Video by typing this link into your web address bar: ednt.link/BYODVideo

Education Specialists:

Edunet is proud to be an Authorised DET Supplier for Government Schools and also a trusted advisor for many Catholic/Private & Independent K-12 schools. With over 20 years' experience in both IT and Education, our strength is in our quality of service and our mission is to maintain long term relationships that benefit both school and community.

Education Devices & Prices:

Edunet are Authorised Education Suppliers for key Device manufacturers. Because of this, we are able to provide the lowest Education pricing on a range of laptops that aren't available in the retail stores!

Access to School IT Support:

By purchasing through the school's Edunet portal, it provides your School's IT Team the visibility to assist with any warranty/insurance faults. If the device can't be fixed by the School Tech, they will reach out to Edunet and we'll come onsite to the school and repair the device.

Speak to your school for clarification, but if you bring a device from a retail store or from home the school will only be able to provide limited support. This is because the warranty and insurance support is managed by the retailer you purchased the device from.

Onsite Warranty Support:

As an Authorised Warranty Service provider, Edunet are able to provide onsite repairs under the genuine manufacturer's warranty with genuine manufacturer's parts.

By purchasing the Onsite Warranty through Edunet, you will be able to call on us to repair your student's device at the school, or at your home if it's during school holidays!

If you purchase a device through a retail store, it likely means repairs are done at their repair depot, which means you'll need to hand the device over to them for an unknown amount of time.

Education Insurance:

Through iBroker Insurance, Edunet is also able to repair your son or daughter's device onsite at the school or at your home. Further information on iBroker is provided below in this information pack.

12 Months Interest Free:

Through ZipMoney you will be given the option to pay off the purchase with 12 months' interest free financing. Further information on ZipMoney is provided below in this information pack.



Lenovo 13w Yoga Gen 2 16/256GB (AMD Ryzen 5)



Specifications

- 82YSS01U00
- 13.3" WUXGA IPS AG Touch (1920 x 1200)
- Yoga Hinge for Tablet Mode
- AMD Ryzen 5 7530U
- 16 GB DDR4-3200MHz (8 GB Soldered + 8 GB SODIMM)
- 256GB SSD PCIe-NVMe
- FHD 1080P Camera w\Privacy Shutter & World Facing Camera
- Garaged Active Stylus
- AMD Radeon Graphics
- Windows 11 Professional National Academic
- Realtek RTL8852BE WIFI6 2X2AX+BT
- 1 Year Depot Warranty

\$1,100.00 inc GST

Accessories – Compulsory Items

Australia Post Direct Delivery Service \$0.00

Minimum Cost \$1,119.95 inc GST

Or

Approximately \$24.31 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)



Lenovo ThinkPad L13 Yoga Gen 4



Specifications

- 21FKS01D00
- 13.3" WUXGA ARAS Touch
- Intel Core i5-1335U Processor
- Intel Iris Xe Graphics
- 16GB LPDDR5-4800
- 256GB SSD PCIe-NVMe OPAL
- Integrated 720P HD User Facing Camera with Privacy Shutter
- World Facing Camera
- Intel Wi-Fi 6E AX201 (2x2, 802.11ax) + Bluetooth
- ThinkPad Keyboard Backlit
- Lenovo Integrated Stylus Pen
- 3 Year Depot Warranty
- Windows 11 Pro Academic

\$1,384.00 inc GST

Accessories - Compulsory Items

Australia Post Direct Delivery Service \$0.00

Minimum Cost \$1,403.95 inc GST

Or

Approximately \$29.78 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)



Apple MacBook Air 13.6"



Specifications

- MLXY3X/A
- Silver
- 13.6-inch Liquid Retina display with True Tone
- Apple M2 Chip 8-Core CPU & 8-Core GPU
- 8GB Unified Memory
- 256GB SSD Storage
- 1080p FaceTime HD camera
- Magic Keyboard with Touch ID
- 30W USB-C Power Adapter
- Wi-Fi and Bluetooth
- 1 Year Depot Warranty

\$1,439.00 inc GST

Accessories – Compulsory Items

Australia Post Direct Delivery Service \$0.00

Minimum Cost \$1,458.95 inc GST

Or

Approximately \$30.83 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)



Lenovo ThinkPad L13 2-in-1 (Gen 5) Intel Core Ultra 5/256GB



Specifications

- Windows 11 Pro Academic (K-12 school purchases only)
- Intel Core Ultra 5 125U Processor (12 Cores, 2 Up to 4.3GHz, AI NPU)
- 16GB LPDDR5-7500MHz (Soldered)
- 256GB SSD M.2 2280 PCIe Gen4 TLC Opal
- 13.3" WUXGA (1920 x 1200), IPS, Anti-Reflection/Anti-Smudge, Touch, 100%sRGB, 300 nits, 60Hz
- Intel Graphics
- Intel Wi-Fi 6E AX211, 802.11ax 2x2 Wi-Fi + Bluetooth 5.3
- 1080P FHD RGB/IR Hybrid Camera with Microphone
- Fingerprint Reader
- 5MP RGB World Facing camera
- Backlit Spill-resistant Keyboard
- Lenovo Integrated Pen, with built-in rechargeable battery, 4096 levels of pressure sensitivity, on-board garaged and rechargeable
- Dimensions: 305 x 218 x 17.06 mm
- Weight: 1.32KG
- 65W USB-C Low Cost 90% PCC 3pin AC Adapter
- 3 Year Return to Base Warranty (1 year battery warranty)

\$1,464.00 inc GST

Accessories - Compulsory Items

Australia Post Direct Delivery Service \$0.00

Minimum Cost \$1,483.96 inc GST

Or

Approximately \$31.31 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)



13-inch MacBook Air: Apple M3 chip with 8-core CPU and 8-core GPU, 8GB, 256GB SSD - Silver

Specifications



- MRXQ3X/A
- Silver
- 13.6-inch Liquid Retina display with True Tone
- Apple MM Chip 8-Core CPU & 8-Core GPU
- 8GB Unified Memory
- 256GB SSD Storage
- 1080p FaceTime HD camera
- Magic Keyboard with Touch ID
- 30W USB-C Power Adapter
- Wi-Fi and Bluetooth
- 1 Year Depot Warranty

\$1,649.00 inc GST

Accessories - Compulsory Items

Australia Post Direct Delivery Service \$0.00

Minimum Cost \$1,668.95 inc GST

Or

Approximately \$34.87 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)

FAQs - Page 1

Where is my order delivered?

- **IF** your school has Australia Post, the device will be delivered to your nominated address. We recommend considering putting your work address because Australia Post won't leave the device without someone there to sign. If delivery is unsuccessful, the device will be returned to the nearest Aust Post depot for you to collect within 10 days.
- **IF** your school has no Australia Post, the device will be delivered to you school for them to setup.
 - The school will be in contact with you to collect once the device is ready.

Which device should I choose?

This will largely depend on the subjects your student is doing, always seek advice from the school if you're unsure. As a general rule most of your student's work will be web browsing and word

documentation, which doesn't require a powerful/expensive device. It's only when the student is doing media / art / graphics subjects that you may need to consider a device with a better Processor or more RAM.

If your student isn't doing art or graphical subjects, we always recommend looking at the cheaper/more durable Education specific models!

If I choose Zip finance, when do the repayments start?

A off account establishment fee may apply for new customers and will be taken out immediately (if you haven't got an account already). Your repayments won't begin until the device has been delivered by Edunet.

Can I hand this device down to a younger sibling?

Absolutely! All warranty/insurance purchased follows the device, regardless of who's using it.

Can we get a discount for a purchase of more than one?

We don't require parents to buy multiple devices to take advantage of a bulk discount. Edunet negotiates with the brands of the devices to get a bulk discounted price for Education. The price you get for one device already has a bulk buy discount applied because Edunet supplies to hundreds of schools across the state.

What is the difference between warranty and insurance?

Warranty covers manufacturer's faults, whereas Insurance covers accidental damage caused by your student. For example, dropping the device and breaking the screen, or liquid damage would be covered by Insurance. We recommend reading the PDS on our website on the insurance for more details.

FAQs – Page 2

Can I purchase spare chargers or other accessories?

Yes. Additional chargers or replacement pens/bags can be purchased via our accessories portal below:

Website: accessories.edunet.com.au

Can we do split payments?

Yes, you can, but Edunet cannot process your order until full payment has been received. Please ensure the order's confirmation number is put in the payment description when payment is processed otherwise, we will not know which order to put the money against.

Can we order with Zip over the phone?

We cannot help with processing an order over the phone if you want to use Zip financing. This is because Zip requires your personal banking information.

What happens if I'm declined by Zip?

First step is to get in contact with Zip directly. They may just require some additional information to then approve your order. If you have been declined it's best to speak with your school around what options they may have available to you.

Zip's Number: 02 8294 2345 (9am – 6pm Monday – Saturday)

What are the compulsory / mandatory items?

The school may want you to purchase particular options to ensure the device is protected. Common mandatory selections is a 3 year onsite warranty. Edunet cannot remove these mandatory items without written approval by your school.

What happens if my device stops working?

First step is to take it to the school in case it's something software related they can fix immediately. If they can't fix it, they'll lodge a service job with Edunet's Repair team and we'll be in touch to organise a repair.

Should you have any more questions or concerns please do not hesitate to contact Edunet:

1300 338 638 <u>portal@edunet.com.au</u>

Upfront Payment

Edunet provides two options for upfront payment through the portal.

The first option is to pay by any VISA or Mastercard. Note that all card payments incur a 1.5% surcharge that's passed on from the bank.

The second option is to direct deposit the full amount into our bank account. There is no charge for doing this. Parents can make the transfer via their online banking or go directly to their Bank branch and deposit there.

Payment Plan





What are the costs?

- Once off account establishment fee of \$25 if you don't already have a Zip account.
- \$9.95 monthly account fee (only while there is a balance left)
- Standard credit card interest ONLY on residual amount after 12 months.
- Repay from \$10/week or 3% of the outstanding balance (whichever is greater)

You won't be charged extra for paying the loan off before the 12-month period, and more importantly parents incur no additional charge for selecting zip instead paying by Credit Card or Bank transfer.





Smarter Education, Smarter Protection

Whether in classrooms or outdoor settings, students and teachers are continually on the move, heightening the risk of accidental damage to their learning devices.

Lenovo Education Warranty offers peace of mind about potential device damage, repair cost, and warranty coverage, letting you focus on what you do best – learning.

Learning doesn't pause for device breakdowns. Time to arm yourself with Lenovo Education Warranty.



Why choose Lenovo Education Warranty?

FEATURES	Basic Support	Standard Education Warranty Onsite	Advanced Education Support Warranty Onsite
Call center support for basic troubleshooting, out-of-the-box support and technical issues	√	✓	✓
Onsite Support	Х	✓	✓
Covers Drops, spills, bumps, and structural damage	Х	✓	✓
Technical support available	Level-1 Basic Support	Level-1 Basic Support	Advanced Level Technicians
Available through phone and email	9am to 5pm AEST	9am to 5pm AEST	7am to 7pm AEST
Single resource for hardware and OS support (Google Chrome)	Х	X	✓
Next-business-day onsite labor & parts prioritization	Х	X	✓
Technical Account Managers for proactive escalation management	Х	X	✓
Onshore L2/L3 support for complex issues	X	Х	✓

Flexibility that meets your needs



Repair at Customer's location

Onsite – Parts and labor repair coverage, where labor is provided onsite at the customer's place of business, school or home. If Lenovo determines your product problem is covered by the product warranty and cannot be resolved over the telephone, or with a customer replaceable unit (CRU) part, a technician will be dispatched for an onsite repair

Lenovo Warranty



Cost savings

Minimize unplanned operating and maintenance expenses



Shortened repair and downtime Convenient Education Support and Onsite warranty



Need-based customization Lenovo's flexible warranty options are designed to fit the varying needs within an organization. Match service coverage duration with the expected lifecycle of your PCs

What does the Lenovo Education Warranty cover?*



Drops, liquid spills, bumps and structural failures



Damage to the integrated LCD screen



Electrical surges



Smarter is protecting devices from the unexpected.

Speak with your Lenovo Representative today to learn more about Lenovo Education Warranty and more Lenovo Support & Protection Services.

Lenovo Education Warranty Service. AP Services. March 2024.

Not covered by Education Warranty: cosmetic damage (scratches, dents, or cracks not affecting product functionality or structural integrity); equipment loss or failures due to use outside normal operating conditions; data loss or business interruption; intentional damage and misuse; removal or alteration of parts/accessories; theft; fire damage; damage to peripherals or third-party products (even if sold by Lenovo).

If entitled to onsite warranty service under the Limited Lenovo Warranty, and the Service Provider determines your Product can be repaired onsite, the Service Provider will repair or exchange your product at your location. Some repairs may be completed at a service center; if so, the Service Provider will send the product to the service center at its expense. If repair cannot be completed at the first onsite visit, the system will be shipped to Lenovo's Service Center. Onsite service may not be available in all regions.

Limitation of one replacement product. If the cost per claim exceeds the price of the product, the product will be replaced at Lenovo's discretion.

Service available in the country or region where Education Warranty coverage is purchased and is not transferable should the system travel to another country. Replacement systems do not carry

 $\label{thm:coverage} \mbox{Education Warranty coverage and should be repurchased on the new or refurbished replacement.}$

Components not covered: batteries, external peripherals, and accessories (including optional features not installed by Lenovo at time of product purchase), external keyboards, mice, digitizer pens and styluses, cases and folios, power cords and adapters, cradles, docking stations, printers, scanners, external drives, software (preloaded or purchased separately), tape, disks, CDs, DVDs, film or other media, and third-party products (those not bearing Lenovo logo), even if sold by Lenovo.

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^{*} Source: Lenovo repair statistics, April 2019. Not available in all markets.